



Code of Practice

Landing Strong Co-operative is committed to providing the highest quality services to its clients. Our clinicians and staff take care to cultivate an environment that is considerate, attentive, and respectful. Conduct that does not foster an environment of safety and inclusion should be reported to our Executive Director, Dr. Belinda Seagram, or Practice Manager, Lezlee Mckenzie.

Additionally, clinicians are licensed through colleges which mandate professional and appropriate conduct. Registered Psychologists are licensed through the Nova Scotia Board of Examiners in Psychology (NSBEP). The Nova Scotia College of Counselling Therapists (NSCCT) is the licensing body for Counselling Therapists. During the candidacy period of their registration, all clinicians are also supervised by senior clinicians both internally and externally, and we encourage you to bring concerns to supervising clinicians. For contact information for supervising clinicians please contact our front desk or reference your intake paperwork. Clients can learn more about professional conduct and reporting concerns to each licensing body below:

Nova Scotia Board of Examiners in Psychology

<https://www.nsbep.org/public/faq/>

<https://www.nsbep.org/public/psychologists-act/>

<https://www.nsbep.org/public/complaints/>

Nova Scotia College of Counselling Therapists

<https://nscct.ca/questions-to-ask-a-counselling-therapist/>

<https://www.ccpa-accp.ca/wp-content/uploads/2021/10/CCPA-Standards-of-Practice-ENG-Sept-29-Web-file.pdf>

<https://www.ccpa-accp.ca/wp-content/uploads/2020/05/CCPA-2020-Code-of-Ethics-E-Book-EN.pdf>

<https://nscct.ca/wp-content/uploads/2023/10/Complaint-Infographic.pdf>

<https://nscct.ca/filing-complaint/>